

# Virtual Care in Canada



# Appendix B: Sample Virtual Care Pilots

Through this environmental scan, several pilots, trials and studies were identified which take/took advantage of virtual care technologies, below are some examples:

VIRTUAL CARE PILOT, STUDY OR PROGRAM	ORGANIZATION	DESCRIPTION	BEGAN
Telehealth Rounds and Consultation (TRAC)	Alberta Health Services	A pilot targeted at connecting children in smaller regional hospitals with Pediatric Specialists in larger centres such as Calgary and Edmonton. The goals are to improve the quality and safety of care for patients in rural and remote areas.	2019
Video Conferencing for Adult Ambulatory Clinics	Hamilton Health Sciences (HHS)	A pilot project providing patients of adult ambulatory clinics at HHS with video conferencing appointments. The goals are to improve patient experience, access to specialist care, and reduce cancellations and no-shows.	Unknown
“Virtual Care” Mental Health	University of Manitoba	A project aimed at testing virtual care tools (including video conferencing) in efforts to increase access to mental health care for Manitobans, including Indigenous peoples, in rural and remote communities.	2018
Telemedicine as a Supporting Technology for Outpatient Care	Baycrest Centre	Using Akira MD, this project intends to enable virtual care for homebound geriatric patients. Among other goals, this project will evaluate patient and provider adoption and experience with the solution.	2018
Alternative to Room-Based Videoconferencing Systems	Keewaytinook Okimakanak eHealth Telemedicine Services and OTN	A pilot of a new model for First Nations Communities aimed at providing a simpler alternative to acquiring room-based videoconferencing systems to conduct virtual visits. Instead, the pilot is trialing the use of secured desktop computers.	2017
eVisit Primary Care	OTN	A pilot which connected patients with their family physicians using virtual care technologies (video, audio and text-messaging).	2017